

Rants and Raves – Queuing

Activities

Before listening

Find an adjective from the listening that matches both the synonym and antonym in the table.

	adjective	synonym	antonym
1		exasperating	pleasing
2		standard	irregular
3		scandalous	reassuring
4		distressed	composed
5		reasonable	biased

After listening

Answer the questions.

1. What do people in the USA call queuing?
2. What does 'jump the queue' mean?
3. What do Londoners find shocking?
4. How has queuing changed in banks?
5. Does the listener think the change in queuing is good or bad?

Extension

Discuss queuing etiquette in other countries.

Brainstorm and discuss times when pushing in could be justified.

Role play a situation where someone jumps the queue.

Produce a dos and don'ts leaflet explaining the correct way to queue.

Contributed by

Derek Spafford