

Rants and Raves

Topic

Returning goods to a shop

Aims

- To practise listening skills
- To improve students' vocabulary and speaking skills

Age / level

Adults CEF level A2-B1

Time

30 minutes

Materials

1. Returning goods to a shop – worksheet
2. Returning goods to a shop dialogue – cut up

Introduction

This activity provides short listening practice based around a conversation between a customer and sales person. The conversation is to return a pair of boots.

Procedure

1. Warmer	<ul style="list-style-type: none"> • Complete the 'find someone who' activity at the link below https://www.teachingenglish.org.uk/language-assistant/essential-uk/shopping-nation • Complete the pre-listening dialogue build in the worksheet. • Role play and feedback
2. Listening 1	<ul style="list-style-type: none"> • Listen and check to see if any vocabulary or phrases are mentioned in the dialogue building activity. • Monitor and feed back.
3. Listening 2	<ul style="list-style-type: none"> • Students complete the vocabulary activity. • Listen and check. • Feed back and check.
4. Listening 3	<ul style="list-style-type: none"> • Students rearrange the dialogue. • Students role play the dialogue. • Monitor and feed back.
5. Extension	<ul style="list-style-type: none"> • Extension activities as required

Contributed by

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