

Conversation in a Travel Agent's

Key

TA= Travel Agent

C= Customer

- (7) TA: Good morning.
- (12) C: Good morning.
- (19) TA: What can I do for you?
- (4) C: Well, I'd like to book a holiday in Venice.
- (13) TA: Certainly. When would you like to go?
- (14) C: From 1 to 10 August.
- (3) TA: For ten days?
- (18) C: Yes, that's right. For ten days.
- (11) TA: And for how many people?
- (17) C: Oh, just one. For me.
- (16) TA: I see. Are you interested in a package from one of the tour operators?
- (2) C: Oh, a package would be fine. What do you suggest?
- (10) TA: If you're travelling alone, then I recommend, "Going Places".
- (15) C: What does "Going Places" have?
- (6) TA: They've got a special offer for individuals: 10 days in Venice for £699.
- (9) C: That sounds reasonable. What does the price include?
- (20) TA: It includes return airfare, plus hotel with breakfast and dinner.
- (1) C: Is it a nice hotel?
- (8) TA: Oh yes, very nice. On the Grand Canal, with a restaurant and pool.
- (5) C: It's just what I'm looking for! All right. I'll take it.