Airport check-in – activities

Before listening

Prediction – imagine you are at an airport check-in and have booked online. Write down phrases and vocabulary you would expect to hear.

Listen and see if any of your ideas are mentioned.

After listening

1. Put the dialogue in the correct order.
2. Listen again and check your answers.
3. Role play the dialogue. Take it in turns to play the passenger.

Extension

Remove the dialogue and role play again. Introduce different scenarios such as the flight being delayed or an upgrade to first class being available.